

**KPI's of availability of the dedicated interface**

**April 2023**

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.04.2023 г.	100.00	0.00	1,002.31	665		0.000000	32.03140683	152.4839509	51.703125
02.04.2023 г.	100.00	0.00	970.55	611		0.000509	30.39442173	129.9659106	52.6826087
03.04.2023 г.	100.00	0.00	985.35	705		0.000000	29.51047533	160.0385303	44.89668367
04.04.2023 г.	100.00	0.00	1,003.33	683		0.000000	28.9550914	174.2962961	44.07472527
05.04.2023 г.	100.00	0.00	995.53	671		0.000000	30.6310067	176.0076247	45.33376963
06.04.2023 г.	100.00	0.00	1,043.40	663		0.000000	29.88734434	172.7048536	90.31598513
07.04.2023 г.	100.00	0.00	1,059.76	765		0.000000	29.49099551	197.5341656	85.38875
08.04.2023 г.	100.00	0.00	1,012.19	663		0.000515	31.52085177	207.4951696	54.68421053
09.04.2023 г.	100.00	0.00	1,051.81	585		0.001527	28.12690968	165.4657287	50.85433071
10.04.2023 г.	100.00	0.00	1,014.56	665		0.000000	29.0163271	130.6150512	44.58461538
11.04.2023 г.	98.44	1.56	1,214.83	707		0.002086	30.4049735	185.1349964	44.43551402
12.04.2023 г.	100.00	0.00	1,034.96	668		0.000000	29.08936259	224.8213778	42.85
13.04.2023 г.	100.00	0.00	1,055.05	711		0.000520	33.56272007	210.9847205	43.8754717
14.04.2023 г.	100.00	0.00	1,150.13	699		0.001563	32.05104167	298.0023662	52.75
15.04.2023 г.	100.00	0.00	999.15	640		0.000000	28.77587719	180.8996743	51.96174863
16.04.2023 г.	100.00	0.00	989.40	576		0.000000	28.73366013	187.4036417	52.07784431
17.04.2023 г.	100.00	0.00	999.40	581		0.000000	31.09864865	197.7289243	96.67304625
18.04.2023 г.	100.00	0.00	1,112.75	872		0.000532	30.56055616	142.1617478	43.52054795
19.04.2023 г.	100.00	0.00	1,063.26	704		0.021407	30.91097358	275.0119899	45.74786325
20.04.2023 г.	100.00	0.00	1,064.33	771		0.000000	30.49572157	251.3045506	45.7628866
21.04.2023 г.	100.00	0.00	6,498.33	967		0.074866	30.43324362	282.5899074	43.79032258
22.04.2023 г.	100.00	0.00	4,621.00	685		0.000000	33.50340741	1369.81648	51.10406091
23.04.2023 г.	100.00	0.00	1,980.50	611		0.000000	32.55771089	1453.76126	51.18202765
24.04.2023 г.	100.00	0.00	3,841.80	696		0.000000	30.74487756	2214.514428	77.64130435
25.04.2023 г.	100.00	0.00	1,616.00	746		0.000000	30.4604957	2322.392222	44.45942408
26.04.2023 г.	100.00	0.00	2,648.10	746		0.005181	31.99607762	2224.575605	44.77314815
27.04.2023 г.	100.00	0.00	4,029.47	894		0.000000	32.19228273	2301.355281	45.8084507
28.04.2023 г.	100.00	0.00	6,982.82	1,077		0.000000	29.71767109	2104.914656	83.16454545
29.04.2023 г.	100.00	0.00	1,811.89	731		0.000000	30.80849142	2332.376011	49.29766537
30.04.2023 г.	100.00	0.00	2,332.82			0.000000	32.61144744	1781.306255	105.3201754

**Usage of the dedicated interface**

	April 2023	Q2/2023
number of AISP	4	4
number of requests for AIS	5027	5027
number of PISP	3	3
number of requests for PIS	34103	34103
number of CBPII	0	0
number of requests for FCS	0	0