

**KPI's of availability of the dedicated interface**

November 2020

**KPI's Internet Banking**

Date	Uptime (%)	Downtime (%)	Daily average time (ms) PISP	Daily average time (ms) AISP	Daily average time (ms) CBPII	Daily error response rate	IB Daily average time (ms) PISP	IB Daily average time (ms) AISP	IB Daily average time (ms) CBPII
01.11.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	15.01681537	107.370725	5.8
02.11.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	12.76078431	78.28368791	10.81584582
03.11.2020 г.	100.00	0.00	n/a	374	n/a	0.000000	13.52099884	84.72255993	5.540241449
04.11.2020 г.	100.00	0.00	n/a	479	n/a	0.000000	13.06580961	70.9233035	10.26801802
05.11.2020 г.	100.00	0.00	n/a	444	n/a	0.000000	13.42313904	76.33536394	10.61424731
06.11.2020 г.	100.00	0.00	n/a	405	n/a	0.000000	12.95533933	75.47391984	9.896946565
07.11.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.7673827	88.73321527	6.167630058
08.11.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.78987069	88.57982634	5.886160714
09.11.2020 г.	100.00	0.00	n/a	352	n/a	0.000000	13.17360041	79.91877511	9.670094937
10.11.2020 г.	100.00	0.00	n/a	715	n/a	0.000000	12.93283824	74.31716862	10.98267327
11.11.2020 г.	100.00	0.00	n/a	644	n/a	0.000000	13.91918258	82.68894035	5.9375
12.11.2020 г.	100.00	0.00	n/a	410	n/a	0.000000	13.2028907	73.75275452	8.635514019
13.11.2020 г.	100.00	0.00	n/a	2,896	n/a	0.000000	14.09464077	82.71811329	10.38379205
14.11.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	14.15277778	90.93548875	5.711038961
15.11.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.41113456	102.9951879	10.96766169
16.11.2020 г.	100.00	0.00	n/a	360	n/a	0.000000	13.12822507	66.96057149	9.664039696
17.11.2020 г.	100.00	0.00	n/a	1,823	n/a	0.000000	13.41778985	76.28691679	5.65470852
18.11.2020 г.	100.00	0.00	n/a	697	n/a	0.000000	13.61563746	80.2749925	10.17248908
19.11.2020 г.	100.00	0.00	n/a	1,265	n/a	0.000000	13.15318211	76.16642482	11.75925926
20.11.2020 г.	100.00	0.00	n/a	1,174	n/a	0.000000	14.04656863	87.23780505	5.634292566
21.11.2020 г.	100.00	0.00	n/a	3,862	n/a	0.000000	17.54638009	89.31355711	6.226708075
22.11.2020 г.	100.00	0.00	n/a	6,240	n/a	0.000000	13.31539075	98.49365984	5.95890411
23.11.2020 г.	100.00	0.00	n/a	1,855	n/a	0.000000	13.02664484	87.31115099	5.707317073
24.11.2020 г.	100.00	0.00	n/a	459	n/a	0.000000	18.73554713	112.1608364	35.05919854
25.11.2020 г.	100.00	0.00	n/a	501	n/a	0.000000	35.14302049	76.37632526	45.7998008
26.11.2020 г.	100.00	0.00	n/a	594	n/a	0.000000	14.46691508	92.28543401	24.51406926
27.11.2020 г.	100.00	0.00	n/a	341	n/a	0.000000	14.41690249	84.35784972	24.39175258
28.11.2020 г.	100.00	0.00	n/a	299	n/a	0.000000	14.21607143	107.7547788	24.03984064
29.11.2020 г.	100.00	0.00	n/a	n/a	n/a	n/a	13.73332025	110.4572574	24.39473684
30.11.2020 г.	100.00	0.00	n/a	477	n/a	0.000000	13.36672848	91.59756515	46.27607362

**Usage of the dedicated interface**

	November 2020	Q4/2020
number of AISP	2	2
number of requests for AIS	756	93973
number of PISP	0	0
number of requests for PIS	0	0
number of CBPII	0	0
number of requests for FCS	0	0